

NEW SEASON 2020 BOOK NOW!

Welcome to the Ripe Market! Whether this is your first time registering with us or you are one of our valued returning Ripe Members, we would like to thank you for taking the time to come and join our community. Once you have filled out the following registration form, we would be happy to book you into one of our upcoming markets, subject to availability.

Season 2020 – Indoor

Nakheel Mall		Springs Souk			Times Square Center		
Day	Rate	Day	Package	Rate	Day	Package	Rate
Friday & Saturday	600 AED	Friday	Single Table	325 AED	Saturday	Single Table	325 AED
Booking of 1 month or 4 weeks			Double Table	525 AED		Double Table	525 AED

- all tables are standard sizes: width 0.75m | height 0.80m | length 1.5m
- there is no minimum booking requirement for SINGLE or DOUBLE tables
- ALL prices mentioned above are inclusive of 5% VAT

Note: We will not confirm any bookings until the form has been filled out and payment has been submitted.

BOOK NOW!

✉ bookings@ripeme.com ☎ 04 315 7000

Booking Form Application

Please tick whether you are a Food or Arts & Craft Member:

Member Type	
Arts & Crafts	Food Retail

Registration Fee	Season 2020 - Indoor
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INDOOR SEASON

Please tick your preferred market and date:

Nakheel Mall (Friday & Saturday | 10am-7pm)

July		August		September		October	
DATE		DATE		DATE		DATE	
Fri 24 th		Sat 1 st		Fri 4 th		Fri 2 nd	
Sat 25 th		Fri 7 th		Sat 5 th		Sat 3 rd	
Fri 31 st		Sat 8 th		Fri 11 th		Fri 9 ^h	
		Fri 14 th		Sat 12 th		Sat 10 th	
		Sat 15 th		Fri 18 th		Fri 16 st	
		Fri 21 st		Sat 19 th		Sat 17 nd	
		Sat 22 nd		Fri 25 th		Fri 23 rd	
		Fri 28 th		Sat 26 th		Sat 24 th	
		Sat 29 th					

Times Square Center (Saturday | 10am-5pm)

August			September			October		
DATE	Single	Double	DATE	Single	Double	DATE	Single	Double
Sat 1 st			Sat 5 th			Sat 3 rd		
Sat 8 th			Sat 12 th					
Sat 15 th			Sat 19 th					
Sat 22 nd			Sat 26 th					
Sat 29 th								

Springs Souk (Friday | 10am-LATE)

August			September			October		
DATE	Single	Double	DATE	Single	Double	DATE	Single	Double
Fri 7 th			Fri 4 th			Fri 2 nd		
Fri 14 th			Fri 11 th					
Fri 21 st			Fri 18 th					
Fri 28 th			Fri 25 th					

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Market Card Payment Form

I authorize RIPE EXHIBITION ORGANIZER CO LLC to take payment for the participation in the Ripe Market on the below credit card for my registration fees and any outstanding or upcoming dues. I confirm that by signing the below, I am responsible for ensuring my participation and payment in line with the Ripe Market's terms & conditions on pages 7 & 8 of the Season Registration Form 2019 – 2020.

I confirm that the credit card stated below belongs to the market member applicant or authorisation has been granted to use it. We remove ourselves from any fraudulent card use.

Market Member Brand Name	
Market Member Name	
E-mail	
Mobile	

Name on Card	
Card Number	
Credit Card Expiry Date (MM/YY)	

Payment For (registration/ market participation date)	
Payment Amount	
Date	
Signature	

RIPE EXHIBITION ORGANIZER CO LLC
TERMS & CONDITIONS

HOW TO MAKE A BOOKING

All bookings should be made by email to bookings@ripeme.com. Please ensure all information is provided or your booking will not be completed.

If you wish to book for more than one-month, kindly note, the Ripe Market will require pre-dated cheques for upcoming months beforehand (either before the beginning of the season or no later than 2 weeks before the first participating market).

To make a booking simply email the following information, with the booking form filled out.

REGISTRATION FEE

Annual registration fees will be applied at the beginning of the outdoor market season. The registration fee is to be paid in advance of any booking by credit or debit card, any previous outstanding balance will be settled upon registration. Prices are as follows:

One-Off Annual Participation Fee

- AED 300; Arts & Craft Vendors
- AED 550; All Food Members

PAYMENTS

VAT is a consumption tax that the end user is obligated to pay and Ripe Exhibitions Organizer Co LLC will be only acting as a collection agent on behalf of the taxation authority. Ripe Exhibitions Organizer Co LLC is legally obliged to comply with this Government mandate from 1st January 2018.

Ripe Market is a prepaid market; therefore, **all payments must be cleared a minimum of 3 days before** the market date. Once booking is confirmed via email, **vendor is liable to payment full amount.**

For all Arts & Craft / Food members we can accept the following payment options:

Cash – Please drop by our offices in the Collective by Ripe building, opposite Bounce in Al Quoz 1 to hand the amount payable over to the Bookings team.

Debit or Credit Card – Please complete our Market Card Payment Form on page 6 and email it to bookings@ripeme.com, or call our team, 04 315 7000, to pay over the phone.

Cheque – Please make payable to the following and email proof of payment to bookings@ripeme.com ahead of your market participation:

Account Name: Ripe Exhibition Organizer CO LLC

Bank Name: Emirates Islamic Bank

Account Number: 3708 2295 06602

IBAN Number: AE690340003708229506602

SWIFT code: MEBLAEAD

Currency: UAE Dirham

Ripe Market does not accept Bank Transfers for payment. A **late payment fee of AED 75** is charged weekly from any unpaid booking.

CANCELLATIONS AND REFUNDS

All cancellations must be emailed to bookings@ripeme.com. We cannot accept any verbal cancellations at a market or over the phone.

Arts and Craft / Food members: **full refunds** will only be provided to members who **cancel 7 days prior to the market date**.

As an example, if you are cancelling a Saturday market, we must receive an email from you before close of business the previous Saturday.

Cancellations made between 5-7 days prior to the date of market, will be offered **50%** of the original booking price back in credit, this can be used towards your next table booking within in the same market season.

Cancellations less than 5 days will not be given a refund.

WEATHER CONDITIONS & FORCE MAJEURE:

Outdoor Ripe Markets remain open throughout the entire winter season including all weather conditions. No refunds will be given to any members whom do not adhere to the cancellation policy regardless of weather conditions, this includes members who turn up to a market in bad weather and request a refund.

The Ripe Market team will notify any members if a market is to be cancelled in the event of expected bad weather or dangerous weather conditions.

SAFETY & WASTE MANAGEMENT:

All vendors must **wear hand gloves** during the market especially when transacting with a customer. Each vendor is required to provide for their own **hand sanitizer** and **'Stand Here'** sticker for their stand.

Please ensure that you do not leave your discarded packaging or rubbish at the venue. NO liquids including water/ oil/ ice to be discarded onto anywhere onsite.

AED 500 penalty charge will automatically be added to your account if you do not clean up after the event.

PLANTING AREA

Absolutely no items (e. g. tables/ packages/ gas canisters/ rubbish bags/ hand wash sinks/ extra stock) are to be stored/ located in/on the planting area. All items must be stored within your allocated space.

AED 500 penalty charge will automatically be added to your account if items are found in these areas.

BRANDING:

No flags or roll-ups are allowed. No branding of any kind can be placed on any venue property aside from the designated space. Branding without approval by the Ripe Market team will be removed.

All standalone branding must be contained within your allotted space and behind your table not in front and not blocking your neighbours stand.

Members need to bring their own tablecloths and it is recommended that they are from tabletop to ground to help hide storage boxes or personal possessions. Table dimensions: width 0.75m | height 0.80m | length 1.5m

MARKETING:

It is in the interest of every member that if they want their business to succeed at the Ripe Market, they must inform their existing customers and follower base about their participation at all Ripe Market's via social media platforms, company website and any other network channels to create awareness. We have designed a lot of marketing collateral to help you spread the word. If you would like something specific you can email marketing@ripeme.com. We will also make sure you have access to flyers for each market too.

DISCLAIMER:

Ripe Exhibition Organizer Co LLC is not liable or responsible for any of the following circumstances:

- Any lost, stolen or damaged goods before, during or after a Ripe Market event.
- For any accidents or injuries to any members or customers from products they buy, touch, trial or interact with whilst at the Ripe Market.
- Individual 3rd party liability insurance. All businesses should ensure they have all their own insurances should an incident arise that puts them at risk.
- Operating your business and adhering to UAE Laws, including, Trade Licenses, Health Cards, Insurances and Permits.
- Offending any visitors at one of our events, due to inappropriate behaviour or dress code.
- For any members of employees, or third-party consultants representing member companies
- For the actions of any food member at the Ripe Market that may cause sickness or injuries because of food members actions, errors or omissions.
- Should a member or customer bring legal action for situations happening that are covered under the disclaimer, the member will pay for all legal fees and costs, including those of the event organiser.
- The responsibility lies with each Food vendor to obtain all required permits and documentation for participation in the markets. Ripe Exhibition Organizer Co LLC can provide required NOC's to support each Food vendor's application.
- Ripe Exhibition Organizer Co LLC is not responsible or accountable for the rejection by Municipality Food Control of a temporary Food Permit after booking has been confirmed or on

site after an inspection by relevant Food Control authorities because of the failure by a food member to comply with Food Control Regulations.

- All member inclusive of food retail, live cooking and food trucks must have at least two items on their menu priced under AED 25 and have one healthy food option.
- Ripe Market can use member participants full names, photos, or other types of representation of the events without asking permission of the subjects.
- Ripe Market reserves the right to not refund any fees paid by Food Members for future bookings.
- By registering as a market member, you consent to your details being added to the Ripe Market's database and receiving information via newsletter or direct messages on vendor promotions and Ripe Market news
- By entering the markets, you consent to being recorded by photography, audio and video and its release, publication, exhibition, or reproduction.
- By signing up for a market, you agree to stay until the end and are aware that the Ripe Market has the right to refuse future participation due to this.
- Ripe reserves the right to amend their terms & conditions at any time.

By attending one of the markets I agree to independently research, understand and adhere to all the venues Terms & Conditions as well as safety requirements and policies laid out in my member information pack.

Signature

Date