

Frequently Asked Questions

Q: How to become a Ripe Market Vendor?

A: The best way to become part of the Ripe Market family is to click [here](#) and fill out the member application form to join the Ripe Market. Make sure you submit the application form with all the required attachments to speed up the application process!

Q: How to register and join the markets?

A: Once your application has been processed, our team will send you the registration and bookings form to complete and identify which markets you want to participate in, your preferred payment option and your agreement to our Terms & Conditions. Then we will get you booked in, so you can join the markets!

Q: What is the difference between a single market vs a weekend market participation?

A: A single market participation would apply for joining on either a Friday or a Saturday market per weekend, whereas the weekend market participation would apply if you do both Friday and Saturday market per weekend.

Q: What are the confirmed venues for this season?

A: We are extremely excited to launch our new venue in collaboration with Dubai Police in the Dubai Police Academy Park in Umm Suqeim from 23rd November every Friday and Saturday, 9am -7pm. We will also be back in our beloved Umm Al Emarat Park, Abu Dhabi, every Saturday from 20th October, 3pm – 9pm.

Q: What are the outdoor season market dates and timings?

A: Dubai Police Academy will be open every Friday and Saturday from 23rd of November, 9am to 7pm and Umm Al Emarat Park every Saturday from 20th October, 3pm to 9pm.

Q: Why has Ripe decided to operate in a new venue for Dubai this season?

A: It's been a long time coming that we've wanted to operate in our own venue and this year seemed like the perfect time to move in a new direction. We are extremely excited for this opportunity and what better way then to partner with Dubai Police, one of the top Government entities who also has community and SME businesses high on their agenda.

Q: What are the different packages available to book for?

- Harvest – Full tent (3m x 3m) inclusive of two tables
- Blossom – Shared tent (1.5m x 3m) inclusive of one table
- Seed – A single table (1.5m x 0.75)

Q: How can you make payment for your booking?

A: Click [here](#) for our Market Card Payment Form, where we can proceed with manual transactions, or you can bank transfer or pay with cash/card in our head office. All bookings need to be paid in advance in line with our Terms & Conditions.

Q: What is the cancellation policy, and can you make exceptions?

A: We have a 7-day Cancellation Policy, wherein if you are booked for a Friday, you would have to cancel a Friday prior or for the Saturday, the Saturday prior to your booking. Exceptions are made on a case to case basis if the matter was urgent, i.e. accident, death, illness

Q: Who are the partners for this season's outdoor market?

A: We are thrilled to have Al Ain and Careem on board as our season partners this year. They will be present at all the Ripe Markets in the outdoor season.

Q: How do you know when your booking is confirmed?

A: You will receive an automated email from noreply@ripeme.com stating your confirmation.

Q: How can you get in touch with one of our representatives?

A: You can call us at 04-315 7000 anytime between 8:30am and 6:00pm, Sun-Thurs or you can drop us an email at bookings@ripeme.com or marketing@ripeme.com.